



Essential Maintenance & Care Requirements

For Healix Humend™ and Questrian™
Laser Therapy Systems



REQUIRED MAINTENANCE EQUIPMENT

1. Approved Cleaning Materials

- 70% isopropyl alcohol wipes
- Lint-free microfiber cloths
- Approved lens cleaning tissues
- Disposable nitrile gloves
- Soft-bristle brush (Questrian™ only)

2. Maintenance Kit Contents

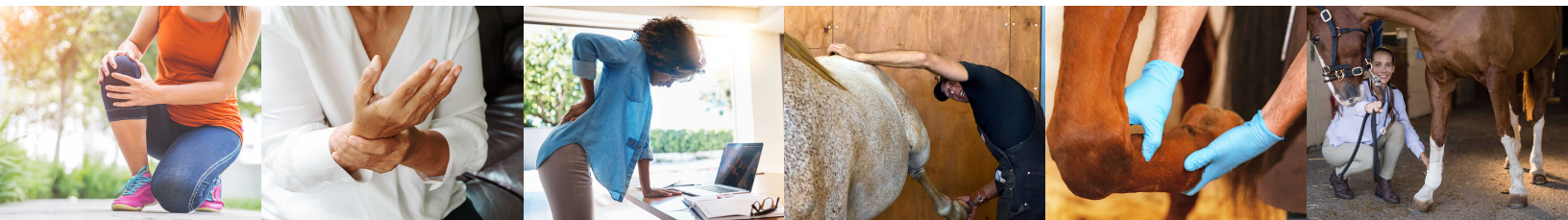
- LCD screen cleaner
- Treatment window cleaner
- Carrying case cleaner
- Cable cleaning wipes
- Compressed air (for vents)

3. Documentation Materials

- Maintenance log
- Cleaning schedule
- Inspection checklist
- Performance tracking
- Issue reporting forms

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Daily Maintenance Protocol

Before First Use

1. Device Inspection
 - Check treatment window clarity
 - Verify battery level (minimum 25%)
 - Test all interface buttons
 - Inspect charging port
 - Confirm LED indicators
2. Safety Check
 - Verify emergency shutoff
 - Test all safety sensors
 - Check warning indicators
 - Confirm timer function
 - Validate power settings

After Each Treatment

1. Immediate Cleaning
 - Don new gloves
 - Clean treatment window
 - Wipe external surfaces
 - Inspect for debris
 - Document cleaning
2. Device Storage
 - Return to case
 - Connect charger if needed
 - Secure all components
 - Store in clean area
 - Lock if required

Weekly Maintenance Requirements

Deep Cleaning Protocol

1. Treatment Window
 - Remove debris
 - Clean with approved solution
 - Inspect for damage
 - Document condition
 - Test clarity
2. Device Body
 - Clean all surfaces
 - Check seams/joints
 - Inspect vents
 - Clean display
 - Verify buttons
3. Accessories
 - Clean carrying case
 - Inspect cables
 - Clean charging ports
 - Check power adapter
 - Organize storage

Monthly Inspection Requirements

Performance Verification

1. System Tests
 - Power output check
 - Battery performance
 - Program function
 - Timer accuracy
 - Safety features
2. Physical Inspection
 - Housing integrity
 - Port condition
 - Screen clarity
 - Button function
 - Vent clearance

Documentation

- Complete inspection form
- Update maintenance log
- Report any issues
- Schedule repairs if needed
- File records

Prohibited Actions

Never:

1. Device Care
 - Use unauthorized cleaners
 - Submerge in liquids
 - Apply excessive pressure
 - Use abrasive materials
 - Skip cleaning steps
2. Operation
 - Use damaged device
 - Override safety features
 - Ignore warning lights
 - Skip inspections
 - Defer maintenance

Storage Requirements

Environmental Conditions

1. Temperature
 - Operating: 5-30°C
 - Storage: 10-25°C
 - Avoid temperature extremes
 - Monitor humidity
 - Maintain ventilation
2. Location
 - Clean, dry area
 - Away from sunlight
 - Secure storage
 - Access controlled
 - Climate stable

Battery Management

Optimal Performance

1. Charging Protocol
 - Charge at 20% remaining
 - Use original charger
 - Monitor charging
 - Avoid full depletion
 - Document issues
2. Battery Care
 - Monthly deep cycle
 - Check charging time
 - Monitor performance
 - Report degradation
 - Replace as needed

Required Documentation

Maintenance Records

1. Daily Log
 - Cleaning performed
 - Issues noted
 - Usage tracking
 - Battery status
 - User initials
2. Monthly Report
 - Performance checks
 - Issues resolved
 - Repairs needed
 - Supply inventory
 - Compliance verification

Support Resources

Technical Assistance

- Maintenance Support: 888-778-9933
- Email: maintenance@healix.com
- Hours: M-F 8AM-6PM EST
- Emergency: 24/7 Support